**WELCOME!**

**SANDY HILL BEACH HOUSE**, Banks Road, Governors Harbour (242)699-5673

CARETAKER- Howard Fernander (242)557-7047 cell (242)332-2641 home, and hewittfernanderhandyman@outlook.com email

HOUSEKEEPER: Sheryl Fax (242)470-8122 cell (242)332-1855 home, and sherylfax@hotmail.com email

**Howard** runs the house and he will be your first contact should there be any problems during your stay. Please notify him a week before your arrival and advise him of your expected arrival time. He will meet you at the house or will arrive shortly thereafter. If your plane is delayed, send him a message or call to advise when you will arrive. If he is not at the house the door will be open for you.

You may see our Gardener “Rasta” drop by to water the newly planted trees and shrubs, clean and maintain the pool, and clean the BBQ etc. for those guests who stay longer than one week. This is scheduled through Howard.

**Sheryl** oversees housekeeping at Sandy Hill. She is available for services during your stay: Extra cleaning, babysitting, cook. You can hire Sheryl to come to the house to cook traditional Bahamian food. Her lobster dinners are excellent!

RENTAL CARS- You can rent a car from Howard just email him to let him know your requirements. He does have a nice mini van for larger groups. Howards vehicles are competitive with others on the Island. Matt can provide you with a broader list should you so desire.

DIRECTIONS TO HOUSE- Go south from GHB airport, turning to the right. (remember to keep to the left) until you reach the harbour of Governors Harbour (about 7 miles). Turn left on the street immediately before the pink and white building. Go up the one-way street (uphill) to the top and turn right at the stop sign towards the Leon Levy Preserve, signed. This will be the Banks Road. Follow the road all the way to Sandy Hill Beach House. You will pass the Preserve and Pineapple Fields Condos on your right then Tippys Restaurant on your left. Just around the bend after Tippys the house will be on your left. Immediately after the tall grey house.

SECURITY- The Island is quite safe. There are occasional instances of petty theft, however, so you may want to hide and/or lock valuables in the Safe (installed in the laundry room wall). Howard will provide you with a key. Lock all doors when you leave or when you are sleeping.

KEYS- There is only one keyed door which is the Front Door. I will leave 2 at the house for you and Howard will have a spare. All other doors are patio doors and lock from the inside only. As well, each opening patio door has a piece of tube to install for extra security after locking. For those staying in the Guest Cottage, a separate key will be given on your day of use.

WATER- Most people like to drink bottled water available in five-gallon bottles. There is a water dispenser in the kitchen for this. These bottles can be exchanged for full ones when empty at Eleuthera Supply on the Harbour. This is also the closest grocery store and gas station.

ELECTRICITY- Same current as in the USA. Generally reliable, but very expensive! There is a standby generator which will come on automatically if the power goes out and drop off when the power is restored. The generator can not support the whole house if more than one (or possibly two) air conditioners are running. If it keeps cycling on and off, turn off some air conditioners, and you should be fine. Call Howard if it doesn’t restart after you reduce load

AIR CONDITIONERS- Every room has an air conditioner unit. As noted in your contract, you will be charged for electricity usage in excess of $300.00 per week. This clause is in the contract to make sure people remain mindful about electricity costs. If you use AC, just turn if off when you leave the house or the room in question for more than a couple of hours, and don’t run it when the windows are open. If you follow these precautions, you should not exceed your $300.00 allowance.

INTERNET, TELEPHONE and CELL PHONE- Sandy Hill telephone is for local use only! The phone number for incoming calls and local outgoing calls (limited to Eleuthera only) is (242)699-5673 Cell phones will work (network BTC) but it is very expensive, about $US 2.49 per minute. Make sure you have international enabled before you travel but turn off Data Roaming. There is internet and WIFI at Sandy Hill. WIFI password is: **91961921.** We also have cable tv.

COFFEE - Sandy hill has three coffee makers! We have one regular filter coffee maker, a second Oster machine that makes lattes, cappuccinos and espressos, and finally a Tassimo for which you would have to bring your own disks.

GRILL/BBQ- There is a gas Grill/BBQ on the outside deck for your use. Please remember to turn the valve off when you’re done. Ask Howard to have it refilled before it gets too low. Also, to be thoughtful of following guests, please burn residue off on high under aluminum foil sheet for 15 minutes before you leave

SWIMMING POOL-: We have a salt water infinity pool… Please NO DIVING! The pool is not deep enough. No glass around the pool edge for obvious reasons. We have lots of plastic glasses and plates for outside use. Pool toys are kept in a container close to the pool. The pool is heated by solar panels, we keep the temperature regulated to 85 degrees Fahrenheit. If you have small children please be extremely watchful, we do not have alarms on doors, and the pool is near some of the bedrooms. We have recently installed a propane heater for the pool as during the non-sunny days or evenings we have found that the pool temperature drops below 85. We charge $500 per week to use the propane heater as it is extremely expensive to run, but it does keep the pool regulated even during the night.

RULES- Not too many.

--Please close the patio doors in the upstairs bedroom at the first sign of rain, these doors are facing the ocean and the rain literally pours in here causing lots of damage

--Do not sit in the living room in damp bathing suits or leave wet items on the furniture. OK on the outside furniture

--Check and rinse feet clean when you come from the beach

--We have an outside shower at the foot of the swimming pool with hot and cold water. Please use to rinse off feet after walking on the beach, before and after using the pool

--Return all towels, toys, and chairs etc. from the beach at night as they tend to disappear, either due to tide or other causes

--Use any supplies you find or need, but replace major depletions

**ENJOY!**